News & Insights

Insights & Innovations

It was great seeing so many of you at the JLL IMF Conference in March. Whether you're seeking more information about how we can expand our partnership, or missed us at the booth or during the speed networking, see below for the latest information on how we can help your team. Exela Technologies is focused on building our strategic partnership with you and your end customers through expanded solutions offerings, technology enhancements, tools for better insights through data analytics, and consistency in performance.

Partner With the Experts to Optimize Savings & Create Customer Stickiness

Exela Technologies (Exela) has a 30-year track record of successfully delivering traditional managed services, from mailroom and document management services, to courier solutions, to asset tracking; combining that expertise with new technology enhancements and knowledge applications, we are able to drive process improvements, and empower teams with insights and data analytics that improve the user experience. Our Six Sigma experts are at the forefront of advancing transformative digital strategies that have helped to shape the industry. We have helped to improve more than 3,500 client operations around the globe. In strengthening our partnership with JLL, we believe that we can assist you in:

- Expanding your services – through adjacent offerings
- Innovation – to drive transformation and new ways of performing everyday business tasks
- Cost savings – that impact the bottom line

And, as the need for global resources increases, we can help.

Who We Are

For the past 10+ years, Exela, formerly Novitex Enterprise Solutions (see original announcement) has been a preferred service provider for JLL. Today, we support numerous JLL clients on-site across Financial Services, Consumer Services and Manufacturing, Technology and Energy, and Healthcare at over 100 locations across North America.

About Us: Exela Technologies, Inc. ("Exela") is a global business process automation ("BPA") leader combining industry-specific and industry-agnostic enterprise software and solutions with decades of experience. Our BPA suite of solutions are deployed in banking, healthcare, insurance and other industries to support mission critical environments. Exela is a leader in work flow automation, attended and un-attended cognitive automation, digital mail rooms, print communications, and payment processing with deployments across the globe.

Building a Partnership Together

Exela offers a full suite of business process automation services. Check it out! Take a walk through this virtual showcase of some of our solutions:

Enterprise Information Management
Federated search engine to manage different data silos residing in multiple places for data repository and content management, whether it be contracts, lease documents, etc. All files can

PrintCloud
A job submission platform that allows users to customize jobs, proof them, and send them directly to the print center of their choice. It allows users to track and monitor job status,

be indexed and classified for search and retrieval.

Digital Mailroom
Digitize incoming mail so that recipients can receive it digitally, assign specific workflows to it, and choose actions associated with that mail piece, including routing it to a different recipient, auto-away messages and disposal.

Asset Management
Provides users a property footprint for leased and owned assets, both real estate and IT assets. Includes details, such as address, point of contact and contract documents associated with the site.

Project management
Can be used for contract management or sales to create workflows for routing to proper reviewers and approvals. Improves visibility of status of specific workflows for better time and role responsibilities.

eCommerce gateway
A platform where buyers and suppliers transact electronically for invoices, purchase requisitions, expense reports and payments.

Data mining
Predictive analytics and big data automation engine. Examples of usage are forecasting electric loads for utilities, and automatic summaries for legal content aggregators.

Intelligent Lockers
Package and parcel pickup and drop off solution using innovative locker technology that will provide notification and status of package drop-offs and pickups. Read our latest press release.

and provide costing information for appropriate chargebacks.

Reporting and Analytics
Dynamic data visualizer that allows multiple data sets to be viewed. Includes alerts for specific events or thresholds, and collaboration with other users to review and rectify incidents as they occur.

Additional Support areas include:

Hoteling Support & Hospitality
Our state-of-the-art technology, known as PodTracker, can assist in providing greater visibility into space utilization and streamlining day-to-day tasks. Our cloud-based innovations coupled with our on-the-ground staffing experts, who will help to accommodate your agile workforce and increase productivity.

Reception
Receptionists are typically the first point of contact for visitors at a client site, therefore it is critical they properly reflect the company brand and culture. We place significant emphasis on the role of first impressions and customer interactions when fulfilling a receptionist staffing solution for a client.

Mailroom Management
With nearly 30 years of mail experience, our on-site experts can improve your operational efficiencies within your mailstreams, mailroom, workflows and processing times. We blend our expertise with best-in-class technology to drive tangible results. From mailroom automation to end-to-end tracking and reporting, our mailroom management services have transformed the operations of some of the largest companies in the US and we can do the same for JLL clients.

From Our Newsroom

Press Announcement:
Exela Technologies Implements Intelligent Lockers at George Washington University Campus. Read Full Announcement.

Press Announcement:
Exela Technologies Unveils New York Innovation Center. Read Full Announcement.

In The News:
Forbes.com Article: March 14, 2018: How did Exela's strategy succeed where others fail? Learn more about Exela's plan for success in the digital world. Read Full Article.

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Exela Technologies Inc. ("Exela"), a NASDAQ listed-publicly traded company, is one of the largest global providers of transaction processing solutions and enterprise information management. We integrate knowledge platforms and technology-enabled services, with proven processes and industry expertise to provide an end-to-end delivery model, turning data into outcomes.